

SERVICE OVERVIEW

Alert Logic ScanWatch Services

ALERT LOGIC THREAT MANAGER

Alert Logic Threat Manager with ActiveWatch provides managed intrusion detection services (IDS) with unlimited self-service scanning, along with 24x7 services from the Alert Logic SOC to identify and validate incidents detected by IDS and guidance in addressing them. It is part of a broader security and compliance solution. Threat Manager includes all of the capabilities of ScanWatch External, along with internal and PCI scans. Adding ScanWatch PCI to Threat Manager provides additional PCI-related services along with the complete Threat Manager IDS and scanning solution.



MANAGED VULNERABILITY SCANNING FOR SECURITY AND COMPLIANCE

Scanning your systems for vulnerabilities is a cornerstone of good security practice, and a requirement for compliance with standards such as PCI DSS. ScanWatch services from Alert Logic give you managed scanning that's easy to implement and use, helping you identify and correct vulnerabilities before they are exploited. With each scan, ScanWatch automatically tests every system and reports its findings, revealing security issues in equipment, operating systems, and applications.

SCANWATCH EXTERNAL VULNERABILITY SCANNING

ScanWatch External includes scheduled monthly scans. Each scan is a three-phase process:

1. A discovery scan to identify the systems that will be examined
2. A port scan to identify the services running on each host
3. Vulnerability checks against each port and service

Once complete, you can choose to review identified vulnerabilities in a web portal or a PDF report that identifies the hosts affected and severity.

In addition to your three scheduled external scans you can log into the Alert Logic portal for ad hoc scanning and reporting at any time. This self-service feature gives you 24/7 access to your reports and the scan engine, useful when you are investigating or remediating an issue.

SCANWATCH PCI – KEEPING YOU COMPLIANT

If you need to comply with the PCI DSS to protect information such as credit card and payment data, ScanWatch PCI offers you enhanced PCI-specific services. ScanWatch PCI includes a quarterly scan by Alert Logic, a PCI Authorized Scanning Vendor (ASV), as specified in Requirement 11.2.

PCI disputes are a common occurrence that can become time-consuming to manage. ScanWatch PCI's Dispute Wizard simplifies the process with automated dispute workflow and tools that let you update reuse previously submitted data, update compensating controls across multiple hosts with a single click, and generate attestation reports in minutes.

Alert Logic's team of certified dispute handlers is also available to help, with a 24-hour SLA to respond to incidents. With ScanWatch PCI, you have Alert Logic's expertise on tap to help you manage the complexities of compliance.

For more information on
Alertlogics ScanWatch
Contact us at
Symtrex Inc, sales@symtrex.com
866-431-8972 www.symtrex.com
> www.alertlogic.com

KEY BENEFITS

FULLY MANAGED SCANNING

> Scheduled scans and reports are managed by security provider Alert Logic, a PCI Approved Scanning Vendor (ASV)

POWERFUL SAAS TOOLS

> Easy to use tools and reports give you insight into your environment:

- Summary reports provide a roll-up of identified vulnerabilities which you can review by factors such as severity and age
- Detailed vulnerability reports help you plan and prioritize your work to address specific vulnerabilities found in your environment

SIMPLE PCI COMPLIANCE (SCANWATCH PCI)

> Attestation reports meet the requirements of Qualified Security Assessors (QSAs) during the compliance validation process

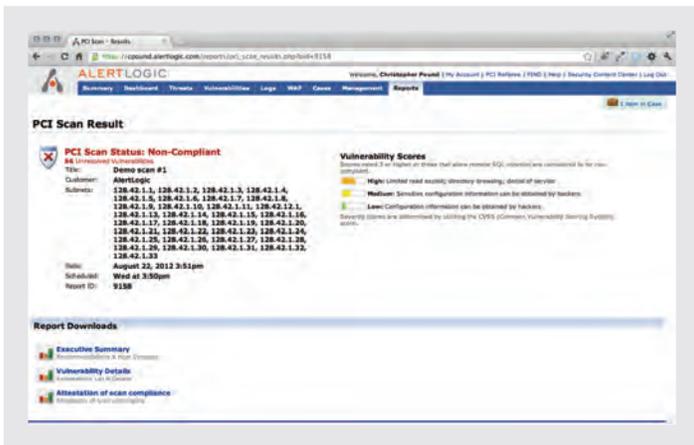
> PCI Dispute Wizard simplifies quarterly certification with tools to sort, group, and tag vulnerabilities across multiple hosts with a single click

RAPID AS-A-SERVICE IMPLEMENTATION

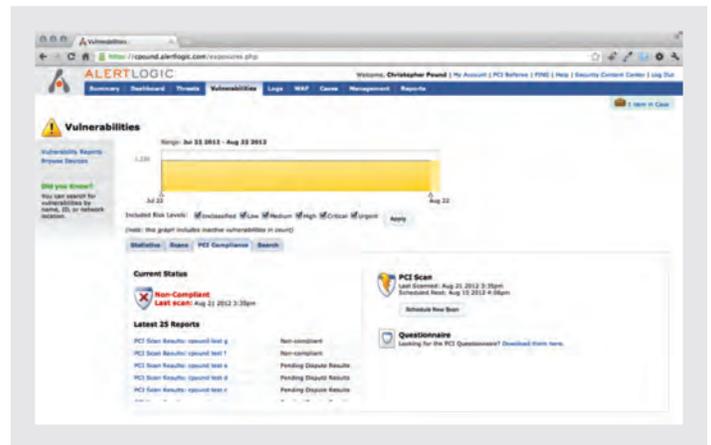
> ScanWatch services require no infrastructure, have no up-front costs, and can be implemented in minutes. Pay a simple monthly fee for managed scanning, ad hoc scans, and reporting

24X7 EXPERT SUPPORT

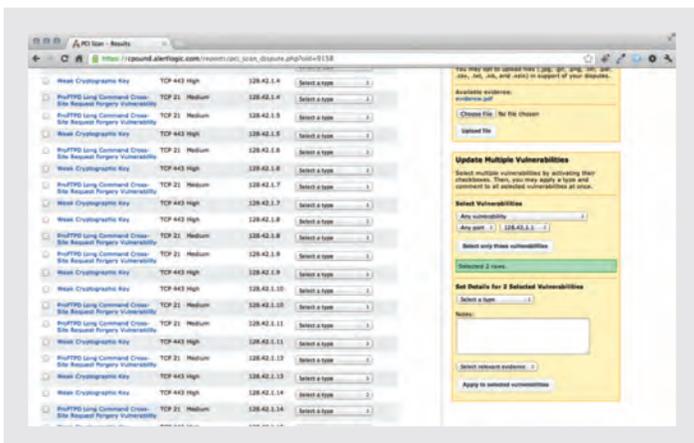
> Alert Logic's Security Operations Center and staff are always there to assist you



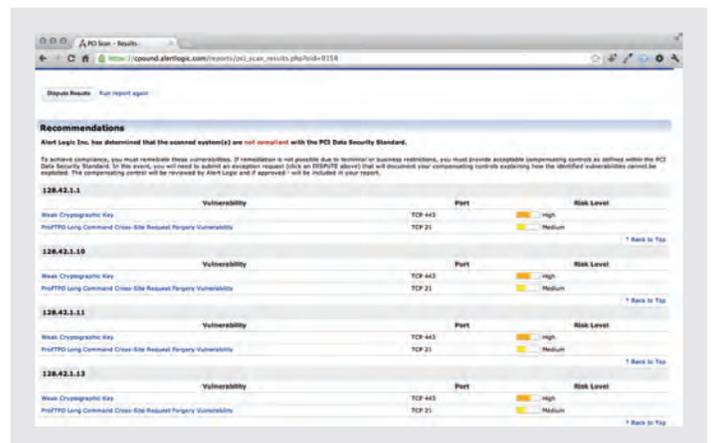
ScanWatch provides PCI-specific dashboards and reports.



ScanWatch offers a quick view of compliance status.



ScanWatch PCI's Dispute Wizard accelerates dispute resolution.



Recommendations help you mitigate vulnerabilities discovered in scans.